



WELCOME GUIDE



VIRGIN GORDA VILLA RENTALS
Luxury Holiday Villas
VIRGIN GORDA, BRITISH VIRGIN ISLANDS



Welcome

to your home away from home!

Thank you for selecting us as your holiday home. Our team is looking forward to hosting you. In this guide, we have tried to answer all the questions you may have as well as to provide you with information that will make your stay at our villas and in Virgin Gorda a memorable one. Please feel free to contact us at any time if you have questions or need assistance with planning your itinerary or are celebrating a special occasion.

Warm Regards,

Sharon Flax-Brutus

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Director of Operations & Tourism Experience Curator



VIRGIN GORDA VILLA RENTALS
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CONTACTS



MANAGER
AT MAHOE BAY:

Heather Kabel

Email: heather.vgvr@gmail.com
Tel: 284-542-9212
(available via WhatsApp)



MANAGER
AT LEVERICK BAY:

Letica Paul

Email: letica.leverickbay@gmail.com
Tel: 284-542-4014
(available via WhatsApp)



ALL OTHER VILLAS:

Sharon Flax-Brutus

Director of Operations:
Sharon Flax Brutus
Email: sharonflaxbrutus@leverickbay.com
Tel: 284-441-6717
(available via WhatsApp)



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Arriving in the British Virgin Islands (BVI)

You will arrive in the BVI by air or sea at one of two airports or three ferry terminals. You may also choose to take a private boat transfer directly to Virgin Gorda from the USVI. Either way, our team is here to assist you with all the arrangements.

Air & Seaports in the BVI:

- Terrence Lettsome International Airport (EIS) – Beef Island, Tortola
- Taddy Bay International Airport (VIJ), Virgin Gorda
- Road Town, Tortola Ferry Terminal
- Spanish Town, Virgin Gorda Ferry Terminal
- West End, Tortola Ferry Terminal

Arrival Protocols

Due to the current COVID1-9 pandemic, the arrival protocols continue to change. As such, we recommend that you visit the following websites for up-to-date information or download the BVINOW APP which is also a valuable resource.

bvitourism.com/reopening
bvigateway.bviaa.com
travel.bvi.care

Arriving by Air in Tortola

Preferred ground transportation arrangements will be made for you in Tortola. The driver will meet you as you exit the airport or ferry terminal unless you've made your own arrangements. If by chance he doesn't identify himself first, please speak with the Taxi dispatcher and they will reach him.

Arriving by Sea:

If you arrive in St. Thomas (STT) USVI, you must take the ferry from Charlotte Amalie or Red Hook. There are several ferries operating per day direct to Tortola and on certain days directly to Virgin Gorda. We can also coordinate private water taxis directly to Virgin Gorda on your behalf.

Getting to Virgin Gorda

Ferry transportation is available, and schedules vary so we can coordinate closer to your arrival day.

We can also arrange private water taxi transfers. Let us know your preference.

There will be prearranged ground transportation from TB Lettsome International Airport (EIS) in Beef Island to the Trellis Bay dock. This ride is only five minutes, and you will then take a waiting pre-arranged vessel from Trellis Bay to Virgin Gorda. This boat ride is approximately 20 minutes. Upon arrival in Spanish Town, you will be met by our preferred taxi service and taken to your villa. The ride is approximately 15 minutes. Transfer fees for the drivers and boat captain will be charged to your account.



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Arrival in Virgin Gorda (by air or sea)

Upon arrival in Virgin Gorda, the pre-arranged transportation provider will meet you at the ferry dock or at the airport. He/she will have prior knowledge of where your villa is located. You will be able to enter your villa directly. Your Island Concierge and Guest Experience Manager will be available to you while you are in the BVI. Our contact information is listed above.

If you prefer to rent a vehicle, we can make the arrangements and have the vehicle either at your villa or at the point of your arrival in Virgin Gorda.

Departure from Virgin Gorda

If you are transiting via Puerto Rico or the US Virgin Islands on your return home, a negative Covid test may be necessary, depending on the protocols at the time. Please visit the following portals for up-to-date information:

- Puerto Rico travelsafe.pr.gov
- US Virgin Islands usvirginalandtravelportal.com

If you are transiting through any of the other eastern Caribbean gateways such as SXM or ANU, please speak with our concierge team who can assist you with the arrangements for your departure.





The Basics

Getting around Virgin Gorda is easy. You can either rent a vehicle or take a taxi. To visit the sister islands, you can take the public ferry or charter a boat.

Taxi Service

Virgin Gorda Villa Rentals has relationships with select taxi operators. Our preferred taxi services are Tiger Taxi for Leverick Bay and White Oleander Car Service for Mahoe Bay.

Vehicle Rentals

In most instances, our guests rent vehicles for the duration of their stay. If that is your preference, we would be more than happy to handle the arrangements for you as we have an excellent working relationship with the car rental companies.. If you are visiting us during our peak holiday period, we highly recommend reserving your vehicle in advance.

Note: Driving is on the left side of the road.

Traveling Around

- It takes about seven minutes to get from the airport to our Villas at Mahoe Bay.
- Spanish Town (The Valley) is a seven-minute drive. The Valley is where most of the restaurants, grocery stores and shops are located.
- The Baths and Spring Bay are about a 12 to 15 minute drive.
- It takes about 20 minutes to get to Leverick Bay and about 15 minutes to Gun Creek, where you can take the ferry to the North Sound properties – Bitter End, Saba Rock, and Oil Nut Bay.
- Hog Heaven is about a 10-minute drive.

Inter-Island Travel

If you wish to visit the other islands, regular ferry service is available between Virgin Gorda and Tortola; Virgin Gorda and Anegada and once weekly to Jost Van Dyke. If you prefer the convenience of getting around at your leisure, private boat charters are also available. The Concierge team is available to assist you with your plans.

Temperature

The BVI enjoys beautiful warm and breezy weather year-round with temperatures ranging from 72° F to 84° F. The temperature is slightly cooler December through March, with July to October the hottest months. We encourage guests to use sun block to protect against the sun's rays and to avoid getting sun burnt.

Currency

The US dollar is the currency used in the BVI. Most shops and grocery stores accept credit cards.

ATM & Banking

There are two ATM's available on Virgin Gorda; one located at the Virgin Gorda Yacht Harbour and the other at Buck's Supermarket.

Banco Popular Bank

Tel: 284-852-2631/32/33

Located in Spanish Town

Monday, Wednesday, Friday: 9am to 3pm.



At Your Villa Services

Housekeeping Service

We provide daily housekeeping service except on Sundays and holidays. However, let us know if you wish to reduce the frequency.

Air Conditioners

Your villa has air conditioning, and we encourage guests to conserve energy. As such we ask that you turn off the air conditioners if you plan to leave your bedroom or the villa for a duration of time.

Water

The water from the faucet in the Villa is safe to drink. The water is stored in a clean cistern located under the villa which is filled by rainwater and desalinated water from Spanish Town. There is also filtered water in the refrigerator, which goes through another filter.

While water is always available, if there is none, contact Heather, Letica or the concierge team and they will be able to fix the problem.

Electricity

110/220 Volts like the US and Canada. American guests do not need to bring an adapter.

In the event the electricity goes out, Mahoe Bay has a generator, which kicks-in within minutes.

Some of the villas at Leverick Bay have individual generators.

Laundry Services

Contact the Concierge team for assistance.

Propane for the Barbecue

Contact the concierge team if you run out of gas.

Tennis Courts

The tennis courts are located at Mahoe Bay (next to the villas located in that area). There is no cost and are available on a first come basis. Contact the concierge team to borrow rackets and balls. Pickle ball gear is also available at the Mahoe Bay Villas.

Childcare Service

Babysitting service is available on request. The concierge team can make the arrangements.

IN CASE OF AN EMERGENCY

Iris Neal Clinic

Spanish Town
Tel: 284-852-7700
or 284-446-0381

Police & Ambulance

284-368-5371 or 911

Eureka Medical

Private Doctor

Dr. Padilla
Tel: 284-499-5207
Located in the
Virgin Gorda Yacht Harbour

Pharmacy

Medicure Pharmacy
Spanish Town
(across from the Marina)
Tel: 284-444-5479



Things to Do

There is lots to do and see on the island. Below are some suggestions:

Snorkeling

Some of the best snorkeling on the island is right off the beach at Mahoe Bay. Snorkeling trips are also available by a variety of companies.

UP n UNDER

Tel: 284-340-7340

Email:

nick@upnunderwatersports.com

They also offer kite boarding lessons.

SNUBA

Tel: 284-341-0660

Email: bvisnuba@gmail.com

Scuba Diving

Dive BVI

Tel: 284-541-9818

Email: info@divebvi.com

Located in Spanish Town
by the Marina



Stand-Up Board and Jet Ski Rentals

Blue Rush

Tel: 284-343-2002

Email:

trevor.bluerush@gmail.com



Sites & Attractions

The Baths

One of the most unique and iconic attractions in the BVI and should be on everyone's list of must dos when visiting the island. Established in 1990 as a National Park these famous boulder formations are the signature of Virgin Gorda. The area is excellent for swimming and snorkeling. You will find secluded sea pools separated by towering granite rock filled with crystal clear water.

The best time to go is before 8:00 am or after 4:00 pm to avoid crowds.

Admission: \$3 per person

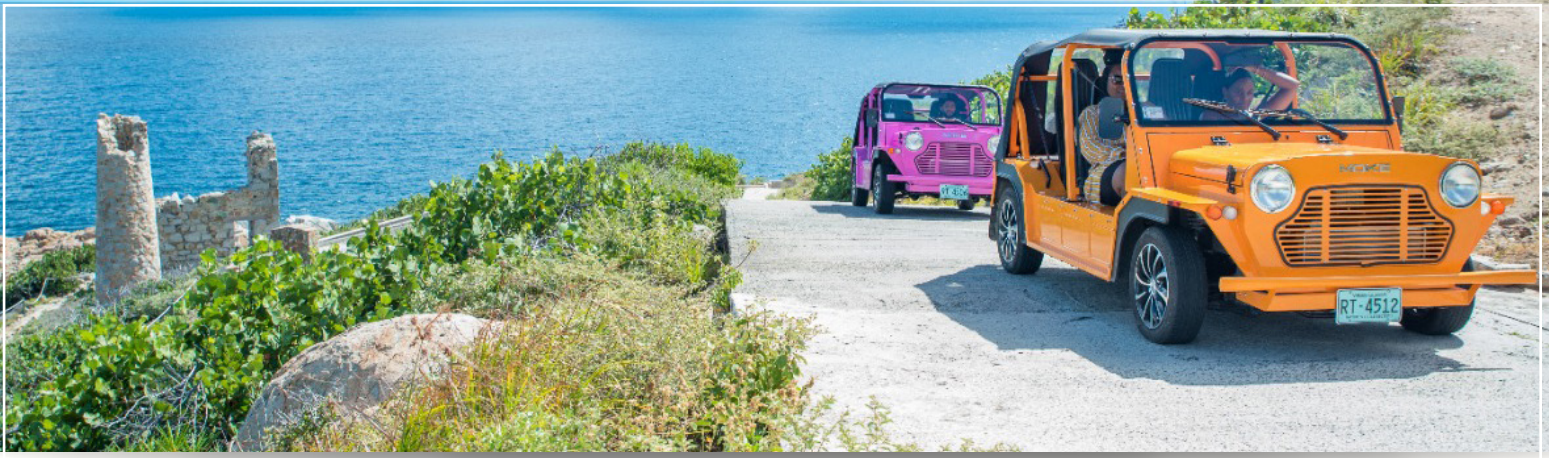
Spring Bay National Park

Located about 200 meters before you get to The Baths.

A great place for kids, to hang out and it is generally not crowded.

Gorda Peak National Park

Established in 1974, Gorda Peak is the highest point in Virgin Gorda at 1,370 ft. The Park is located on the northwestern ridge, south of North Sound and north of Soldier Bay and is one of the last remaining examples of Caribbean dry forest in the region, which makes it a high



priority for conservation internationally. The variety of vegetation types found within the Park varies with the elevation, from dry scrub forest to a moister forest at higher elevations. Gorda Peak is also home to the world's smallest lizard, the endemic Virgin Gorda gecko. Hikers of Gorda Peak are rewarded with a panoramic view of the BVI, particularly the popular anchorage at North Sound. On a clear day Anegada is visible on the horizon to the northeast. A picnic site is located under a mango tree at the junction of the east and west trails, attracting zebra butterflies and Antillean Crested Hummingbirds.

Donations Accepted.

Book an Excursion

Day trips are available to Norman Island; a snorkeler's haven, Anegada; home of the BVI's spiny lobster, and Jost Van Dyke where you can visit the infamous Foxy's and Soggy Dollar Bar. Cooper Island has a coffee shop and rum bar which has the widest rum selection in the BVI.

Explore Virgin Gorda in a Mini Moke

Tel: 284-346-0781 or 499-1195

Email: info@whiteoleanderdestinations.com

www.whiteoleanderdestinations.com

Gumption Glass Bottom Boat Tour of Reefs

Snorkel without getting wet

Tel: 284-343-9537

Email: seaitclear@gmail.com

www.seaitcleartours.com

Necker Island

Book an exclusive tour of the private Necker Island where you will see lemurs, grand tortoises, pink flamingos and many more animals in a natural environment
Email: gumptions.neckertour@gmail.com

To book a tour, reserve a vehicle or for more information on things to do, contact White Oleander Destinations at
Tel: 284-346-0781 or
Email: info@whiteoleanderdestinations.com

Island Hopping Boat Charter Companies

Capt. Shaggy

Deep-sea fishing, Half Day, or Full Day charters available.

Fleet of Boats including Sunseeker

Drink and snorkel gear provided

Tel: 284-541-3622

Capt. Benu

Half day or full day charters available.

Boats include the Tiara

Tel: 284-541-2257

Shopping

Discover colorful beachwear, unique jewelry, crafts and souvenirs, island art, coffee table books, the coolest t-shirts and more at the shops in Spanish Town, Top of the Baths and Leverick Bay Marina. These include Dive BVI, and Mr. Nice Guy located in Spanish Town. Pussers, Arawak and other shops are located at the Leverick Bay Resort and Marina.



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Dining

There is a variety of dining options in Virgin Gorda, from fine dining restaurants to local favorite spots and a vibrant street food scene. If you do not feel like cooking, or wish to dine out, several restaurants are open and many offer specially prepared takeout menus. (Menus are in the welcome folder in your villa.) You can place your order via WhatsApp or email, or our concierge team would be happy to assist you with making reservations. Below is a sampling of some of our favorite restaurants.

Bath & Turtle and Chez Bamboo

Located in Spanish Town

Tel: 284-545-1861

Sushi, Asian, Caribbean and Seafood

Monday to Sunday 6:30am-9pm.

Bitter End Yacht Club

Tel: 284-393-2745

Email: binfo@beyc.com

Website: www.beyc.com

Coco Maya

Asian Fusion, Tapas Menu

Located in Spanish Town

Tel: 284-495-6344

Delicious cocktails and a fantastic vibe.

Monday to Saturday 5pm to 10pm.

Hog Heaven

The best barbecued ribs on Virgin Gorda. Incredible views of the North Sound, Necker Island, and other islands.

Take-out service is available.

Located near the top of Virgin Gorda

Tel: 284-547-5964

Mad Dog

Sandwiches and wraps

Located in Spanish Town

Tel: 284-540-8830

NOVA at Oil Nut Bay Resort

Tel: 284-393-1000

Email: info@oilnutbay.com

Website: www.oilnutbay.com

Rosewood Little Dix Bay Resort

Pavilion, Reef House and Sugar Mill Restaurants

Tel: 284-495-5555

Email: LittleDixBayrestaurants@rosewood.com

Saba Rock

Newly reopened in North Sound

Tel: 284-393-9220

Email: info@sabarock.com

Website: sabarock.com

Sugarcane Restaurant

Located at Nail Bay Resort

Tel: 284-495-5455

Wednesdays to Fridays 12pm - 10pm;

Saturdays; Sundays 11am - 10pm.

The Cove at Leverick Bay

Fine Dining Restaurant with the widest selection of wines in the BVI

Located at the Leverick Bay Resort

Tel: 284-340-3005 or 284-541-8879

Monday to Thursdays 11am - 8pm; Friday 11am - 5pm,

Saturday and Sunday 11-8pm.

The Restaurant at Leverick Bay

Tel: 284-541-8879 or 284-346-7241

Email: restaurant@leverickbay.com

Monday to Thursdays 6pm to 9pm,

Saturday & Sunday 6pm to 9pm.

They offer take out.

For local flavours, check out **Fischer's Cove Restaurant, Mermaids & Pirates**. We also encourage you to check out the street food scene in Spanish Town.



At the Villa Experiences

Mobile Spas

A Touch of the Caribbean Spa

Tel: 284-340-3114

Email: atouchofthecaribbean@gmail.com

Cocoa Coconut Bliss Spa

Tel: 284-441-3320

Solitude Day Spa

Tel: 284-495-6485 or 284-544-64858

Email: solitude@solitudedayspavg.com

Website: www.solitudedayspavg.com

The Spa at Leverick Bay

Tel: 284-346-1235

Email: info@thebvispa.com | Website: www.thebvispa.com

Photography

Capture special moments and preserve memories of your stay with us. Weddings Virgin Gorda are professional photographers that specialize in weddings, corporate events, portraits, corporate headshots, baby portraiture, real estate and architecture, product, food, commissioned fine art, and drone (aerial) photography services.

Tel: 284-344-1483 | Email: info@weddingsvirgingorda.com

Website: www.weddingsvirgingorda.com

Private Chefs & Catering Service

Private Chefs and catering services are available to prepare in villa meals. During the peak season we recommend planning very early. Our Concierge team would be happy to handle the arrangements on your behalf.

Below is a list of recommended chefs.

Chef Chetty Catering

Tel: 284-543-5114 | Email: chetty41@hotmail.com

Chef Erica James

Tel: 284-543-3987 (also available on WhatsApp)

Chef Tucker

Tel: 284-346 0449 (also available on WhatsApp)

Website: www.bvichefs.com.

Dynamic Margaret

Tel: 284-542-3295 | Email: margaretpaul78@yahoo.com

Provisioning

Please forward your initial provision list a week in advance of your arrival. The cost of provisions will be charged to your villa account, along with a 25% service fee. Credit card details will be required for payment. Items will be placed in the villa prior to arrival. You can also choose to handle the provisioning on arrival.

Grocery Stores

There are several grocery stores available on the island.

Chefs Pantry at Leverick Bay Resort

Tel: 284-340-3300

Email: chefspantry@leverickbay.com

Monday to Sunday 6:00am - 5:30pm

Rosy's Supermarket

Tel: 284-495-5245

Email: admin@rosysenterprisesvg.com

Website: www.rosysvg.com

Monday – Friday 8:30am to 8:00pm;

Saturday 8:30am to 8:30pm; Sunday 8:30am to 6:00pm

Bucks Supermarket

Tel: 284-495-5423; 284-495-6952

Email: bucksmarket@surfbvi.com

Website: www.bucksmarket.com

Monday-Thursday 7:00am - 6:00pm;

Friday & Saturday 7:00am - 7:00pm;

Sunday 7:00am - 5:30pm

Rite Way Food Market

Tel: 284-347-1200 & 284-347-1201

Email: provisioning@rtwbvi.com

Website: www.rtwbvi.com

Monday - Sunday 7:00am - 8:00pm

Supa Valu

Tel: 284-495-6500 or 284-495-6501

Email: vgsales@supavalufoodservice.com

Monday - Friday 8:30am - 4:00pm;

Saturday 8:30am - 3:00pm

Bay 6

Monday - Saturday

7:00am to 10:00pm | Sunday 10am - 10pm

Tel: 284-545-5555 | Website: mrniceguybvi.com



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Thank You for staying with us!

Our website is full of helpful information.
Please feel free to browse it at **www.vgvirgingordavillarentals.com**.

Connect with us on social media at
@virgingordavillarentals.

Share your memories on
Tripadvisor @ Virgin Gorda Villa Rentals.